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Dear Lynne Mesner,

I STILL AWAIT A RESPONSE TO MY LETTER OF 16 JANUARY 1988:

The TAPE DRIVE on my machine was FAULTY ON ARRIVAL. PLEASE SEND a REPLACEMENT 60M and other information see previous letter, copy enclosed.

I suggest replacement be sent marked as an 'exchange/replacement spare part - zero differential value' or something to reduce customs bureaucracy.

I attended the European Unix Users Conference in London last week, & enthused about the price to specification to admit the tape drive on my unit remained faulty 3 months after receipt - I would prefer to be in a position to

Best Regards,

Julian H. Stacey